



THE UNIVERSITY OF NOTRE DAME AUSTRALIA

Introduction to Triage (2 Day)

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Are you a Health Professional looking to refresh and develop your skills?

Description

This course is aims to provide participants new to the triage role with an understanding of the guidelines and recommendations for the triage of patients in the emergency department (ED) using the Australian Triage Scale (ATS). The course will involve discussion of ATS categories, performance indicators, and how to apply the ATS to scenarios including taking a relevant history, performing relevant observations, identifying red flags, and developing clinical reasoning skills within this specific role. Scenarios include common ED presentations and special population considerations including obstetrics, paediatrics, geriatrics, mental health, sepsis, trauma. Medico-legal and communication issues associated with the role will be explored and strategies for maintaining a

safe waiting room will be discussed. Online course scenarios will utilise case based, desktop discussion and face-to-face courses will have the opportunity for participants to go through scenario-based role playing for a low fidelity, simulated experience.

The course consists of approximately eight hours of online pre-course activities and a 16-hour workshop over two days for a total of 24 CPD hours. The pre-course activities are required for this course. The workshop runs over two days to allow for more in-depth, supported learning experiences for participants. Pre-course activity access, online meeting or face to face location details will be emailed to participants approximately two weeks prior to the course date. Pre-course activity access will be deactivated 14 days post course date and must be completed within this time to claim CPD hours.

This course is suitable for any emergency department registered nurses who have recently or are soon to be orientated to the triage role. If this is not your situation but you are interested in attending, you are most welcome to.

This course can be delivered at your local facility. To discuss this, please contact postgraduatenursing@nd.edu.au (<mailto:postgraduatenursing@nd.edu.au>) or call (08) 9433 0205

Dates

- Tuesday 23rd - Wednesday 24th January 2024 (Online)
- Wednesday 10th – Thursday 11th July 2024 (Perth)
- Tuesday 26th – Wednesday 27th November 2024 (Perth)

Time: 08:30-16:30 AWST

Location: Online OR Perth Metropolitan Location (location TBC)

Cost: \$400 (inc GST)

CPD hours: 24 hours

Learning outcomes

By the end of the course, participant should be able to:

- Clearly define the role and responsibilities of the triage nurse/officer
- Differentiate the ATS categories and their criteria
- Apply the ATS to a wide range of patient scenarios including high risk and special populations (trauma, paediatrics, obstetrics, sepsis, mental health) and justify ATS allocation to a novice level
- Discuss strategies and barriers to maintaining safety of patients in the waiting room
- Understand the current triage guidelines, recommendations and position statements guiding practice in the triage role

About the facilitators

Katie Janz

Lecturer, School of Nursing and Midwifery

The University of Notre Dame Australia

Registered Nurse, BN (Bachelor of Nursing), Master of Health Professional Education

Katie has worked in the Emergency Department (ED) setting for over 16 years, gathering experience across tertiary, peripheral, rural/remote, private, public,

interstate, and international sites, offering speciality skills across the lifespan with exposure to medical, surgical and trauma care presentations. Katie has worked in many senior leadership roles during her clinical years, including Nurse Manager and Clinical Nurse Specialist positions across different regions.

Katie has moved across to the world of academia and taken up the role of a Lecturer at the University of Notre Dame, Australia. Katie teaches and course coordinates undergraduate and postgraduate nursing students. Katie also holds a casual Registered Nurse position in a tertiary ED to maintain clinical relevance. Katie is very passionate about clinical education with an interest in simulation practice, with her Master of Health Professional Education dissertation focused on the topic. Katie has since commenced a PhD with a focus on simulation practice.

Sallyanne Tingey

Lecturer, School of Nursing and Midwifery

The University of Notre Dame Australia

Registered Nurse, BSc (Nursing), GCert Clinical Nursing, GCert Higher Education Learning and teaching, GCert Health Professional Education

Sallyanne is a Registered Nurse with over 12 years of postgraduate experience in the emergency nursing specialisation. Sallyanne has worked in a variety of metropolitan and regional emergency departments across Western Australia in both clinical and education roles. Areas of expertise are emergency department triage, ventilation, advanced life support and Sallyanne is currently an Australian Resuscitation Council Advanced Life Support Level 1 and 2 instructor and course director. Sallyanne is currently course coordinating and program developing for postgraduate education at the School of

Nursing and Midwifery. Sallyanne also delivers undergraduate Bachelor of Nursing education in critical care, pathophysiology, pharmacology, public health, and nursing skills courses.

Refunds and cancellations

Payments

Payment in full is required to secure your place for a University of Notre Dame Short Course. This can be completed via the registration links which require credit card payment. If an invoice is required, please contact postgraduatenursing@nd.edu.au (<mailto:postgraduatenursing@nd.edu.au>). This email does not secure course places. Places will be secured once payment is received. UNDA cannot hold spaces whilst awaiting invoice payment therefore prompt payment is recommended to ensure places on courses are confirmed.

Cancellations

Cancellation of registrations by registrants can be completed through contacting postgraduatenursing@nd.edu.au (<mailto:postgraduatenursing@nd.edu.au>). A full refund can be provided if cancellation occurs outside of the minimum cancellation period outlined for the course which is 6 weeks. The minimum cancellation period is measured in days prior to the course commencement date.

If cancellation occurs within the stipulated minimum cancellation period, the candidate will not receive any refund unless the course place is taken by another participant. The candidate will not be able to transfer to another course without full payment for the future course unless the course place is taken by another participant.

The University of Notre Dame Australia reserves the right to cancel a course date if minimum numbers are not met. Candidates will be notified no later than five days before the course date of cancellation and full refund or course date transfer will be provided.

Transfers

Transfers to alternate course dates can be completed via email. Transfer without financial penalty will occur if transfers are completed outside of the minimum cancellation window for the course. Transfer requests within the minimum cancellation window will forfeit the payment for the current date and require full payment for the requested future course date, unless the course place is taken by another participant.

Enquiries

All enquiries should be directed to postgraduatenursing@nd.edu.au (<mailto:postgraduatenursing@nd.edu.au>) or (08) 9433 0205

Need help? Ask us!

(08) 9233 0205

Duration: 24 hours

Campus: Fremantle

Study mode: External; Online

CPD Hours: 24 hours

Cost: \$400 (incl GST)

